







Business process optimization is essential for our clients at **Dintec**, therefore, we've developed a suite of software tools tailored specifically to enhance their operational efficiency.

Delivering an exceptional customer experience demands technology solutions that boost efficiency. In our increasingly digital era, this means providing self-service options for increased convenience.

Our **Customer Portal ByDintec Add-On** enables companies using **SAP Business ByDesign** to provide their clients with self-service access to their account information. This comprehensive access includes customer invoices, sales orders, order status updates, and any other data generated during the order-to-cash process.







Designed specifically for **SAP Business ByDesign**, our Add-On is a cost-effective solution tailored to small and mid-sized businesses. It allows customers to log in remotely **24/7** from anywhere in the world, granting them access to the data or services they need when they need them. Customers can download invoices in PDF format, make direct invoice payments through the portal, and view real-time details on any order at any stage of processing.



The benefits of the Customer Portal ByDintec Add-On are manifold:



Work More Efficiently: By automating access to crucial data, both your team and your customers can save time.



Reduce Errors: Automated processes and direct access reduce the chance of data entry errors.



Save Money: Self-service options reduce the need for customer service staff and resources.



Stay Ahead of the Competition: Offering a modern, convenient service helps differentiate your business in a competitive marketplace.



Improve Customer Satisfaction:
Providing customers with easy,
anytime access to their information boosts
satisfaction and loyalty.

Why Choose Dintec?

Dintec is a beacon of assistance for our clients, helping them utilize, optimize, and expand their **SAP Business ByDesign** solutions. Additionally, we proudly bear the distinction of being the first partner to achieve **SAP Recognized Expertise in SAP Business ByDesign**.

SAP® Recognized Expertise

SAP Business ByDesign®



Contact

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